



PARTNERING WITH AN EXPERT

TBX® takes a holistic approach in providing exceptional benefits enrollment, administration, education and communication solutions for our clients and their employees. Engaging TBX® as your benefit technology provider is simple.

TheBenefitseXpert® System:

- Cloud based benefits enrollment and administration platform, for employers with 500 or more employees.
- Unique rules, eligibility, rates, and census for each employee class.
- Simplification of employee on-boarding and seamless life event processing.
- Media, tools, and enrollment platform provided in English & Spanish.
- Electronic Data Interface (EDI) integrations with the markets largest and most respected medical, dental, vision, HRIS, payroll, and worksite providers.
- Flexible deployment options allow the system to be used on a stand-alone basis or accessible via single sign on.
- Year-round accessibility from virtually any mobile, PC, Mac, or tablet devices.
- Dynamic, carrier specific form filling capability - IE: EOI administration.
- Self-Bill management.
- Dependent verification with ability to pend coverage for newly added dependents.
- Flexibility in platform and support allowing for updates as regulations are put into effect.

Administrative Services and Support

- Real time, exportable reporting for supporting compliance audits.
- Trackable delivery and receipt of required disclosures and notices.
- Training and support for HR team to ensure best use of the platform and it's tracking, reporting and administrative capabilities.
- Dedicated Account Executive assigned for the life of the relationship.

Benefits Education and Communication

- Deployment of **MyTBX360SM** pre-enrollment communication campaign.
- Informative and easy to understand benefits education delivered via custom videos for every employee class and benefit offering.
- Customized, interactive and integrated Decision Support Tool.
- Consistent verifiable communication process, ensuring the integrity of client's corporate message.
- TBX Enroll AssistSM offers multi-lingual telephonic assistance to employees during the open enrollment period and for new hires year round.

OPTIONAL TBX® SERVICES

To further simplify benefits administration:



ACA services include look-back reporting, IRS form generation and mailing as well as electronic filing.



Full, web-based COBRA Administration Services.

