



Looking for a way to reduce COBRA administration time without putting your business at risk? TBX® can help. We provided an automated process using the same system where you manage benefits and we handle all the processing to provide an easy transition for both the employer and the employee.

We Provide:

- Full indemnification (based upon the receipt of accurate and complete data)
- Proof of Mail for Notices:
 - Special Rights/Qualified Event
 - Election/Confirmation Statements
 - Monthly Premium Coupons
 - Late Payment Reminders
 - HIPAA Certificates
 - Initial Rights
 - COBRA Termination Letters
 - COBRA Early Termination Letters
 - Address change notices
- Toll-free number and bi-lingual Representatives

- Website access to account information for COBRA Participants
- Employer Website access to Participant information, including imaged documents mailed to Employees/Participants
- Employer Website access to enter new employee/qualifying event information
- Employer Website access to reporting
- Elections processed within 48 hours of receipt
- Payments processed within 48 hours of receipt
- Carriers Eligibility reported daily and included in pricing
- Divisional reporting available
- Premium Collection included in pricing
- Premium Remittance/Reporting by the 10th of each month and included in pricing
- All calls recorded
- Calls answered within 30 seconds
- Spanish Speaking Reps available at all times
- 2 - 4 hour Service Response time

Your Satisfaction Is Our Success!

